

Notice of References Cited	Application/Control No. 08/879,070		Applicant(s)/Patent Under Reexamination JOHNSON ET AL.	
	Examiner Vanel Frenel		Art Unit 3627	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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*	B	US-4,591,983	05-1986	Bennett et al.	706/53
*	C	US-5,878,401	03-1999	Joseph, Joseph	705/22
*	D	US-6,055,516	04-2000	Johnson et al.	705/27
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	(Sales -force automation comes of age. (includes related articles on how Hewlett -Packard Co. Computer Systems Group implemented technology -enabled selling applications (hereinafter SFA) by Caudron, Shari; May 20, 1996; Pages 1-6.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.